

IN THE EVENT OF INCLEMENT WEATHER...2009-2010

If the weather on the day or evening of your overnight seems questionable, please call our Education Program Information Box at **(860) 572-5955 ext 218** for a recorded message regarding the status of your program. The message will include the time when it was left, and a brief explanation as to our decision regarding the program. We understand that the weather varies throughout the state, but we do make our ultimate decision based on the forecast for the surrounding Mystic area. In the event that <u>we</u> cancel your program, your program fee will be refunded in full. We apologize, but at this time we are unable to offer alternate dates for weather cancellations.

If you have any questions regarding this policy **prior to the day of the event**, please call Becky at (860) 572-5955 ext 158. Thank you.

IN THE EVENT OF A LATE ARRIVAL ...

If you find that you will be arriving at the Aquarium after 7:30pm on the night of your event, please do not worry. At 7:30pm we do shut and lock the doors to the facility. Once you arrive, please call **(860) 572-5955 ext 425** and a staff member will be out as soon as possible to let you in.